



OpenGov Inc. 955 Charter Street  
 Redwood City, CA 94063  
 United States

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**Sales Representative:** Jason Carian  
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**Contract Terms (Years):** 5.00

**Customer Information**

**Customer:** City of Dalton Gardens, ID  
**Bill To/Ship To:** 6360 North Fourth Street  
 Dalton Gardens, Idaho 83815  
 United States

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**Billing Contact:** Teresa Janzen  
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**Phone:** 1-208-772-3698

**Order Details**

**Billing Frequency:** Annual  
**Payment Terms:** Net 30

**Description:**

**SOFTWARE SERVICES**

Product	Description	Start Date	End Date	Annual Contract Value
OpenGov Software	MAT / Assessor System & Flags Esri ArcGIS Bluebeam Integration Permitting, Licensing and Code Enforcement — 1 Service Area	12/31/2020	12/30/2025	\$13,500.00

**PROFESSIONAL SERVICES**

Product	Description	Total
OpenGov Deployment	Custom Professional Services Deployment - Fixed Fee	\$38,480.00

**BILLING TABLE**

Billing Date	Amount Due
December 31, 2020	\$51,980.00
December 31, 2021	\$13,500.00
December 31, 2022	\$13,500.00
December 31, 2023	\$13,500.00
December 31, 2024	\$13,500.00

**Order Form Legal Terms**

Welcome to OpenGov! Thanks for using our Software Services. This Order Form is entered into between OpenGov, Inc., with its principal place of business at 955 Charter Street, Redwood City, 94063 ("OpenGov"), and you, the entity identified above ("Customer"), as of the Effective Date. This Order Form includes and incorporates the OpenGov Software Services Agreement ("SSA") executed by the parties, or if no such SSA is executed or attached, the SSA at <https://opengov.com/terms-of-service> and the applicable Statement of Work ("SOW") incorporated herein in the event Professional Services are purchased. The Order Form, SSA and SOW shall hereafter be referred to as the "Agreement". Unless otherwise specified above, fees for the Software Services and Professional Services shall be due and payable, in advance, on the Effective Date. By signing this Order Form, Customer acknowledges that it has reviewed, and agrees to be legally bound by the Agreement.

**City of Dalton Gardens, ID**  
 Signature:

**OpenGov, Inc.**  
 Signature:

Name:

Name:

Title:

Title:

Date:

Date:



# Statement of Work

City of Dalton Gardens, ID

Created by: TJ Isselhard  
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# 1. Overview

## 1.1. Preamble

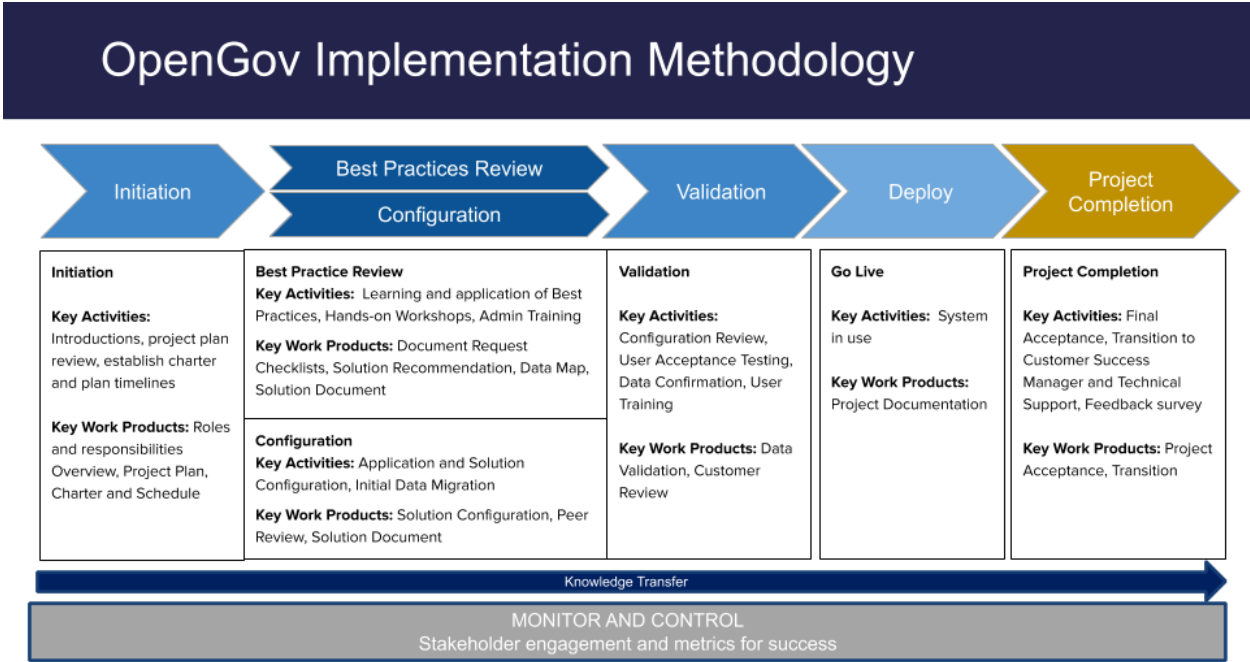
This Statement of Work (“SOW”) identifies services that OpenGov, Inc. (“OpenGov” or “we”) will perform for the City of Dalton Gardens, ID (“Customer” or “you”) pursuant to the order for Professional Services agreed to by the parties (“Order Form”) which references the Software Services Agreement or other applicable agreement entered into by the parties (the “Agreement”).

## 1.2. OpenGov’s Modern Cloud ERP

OpenGov is the leader in modern cloud ERP software for our nation’s cities, counties, and state agencies. On a mission to power more effective and accountable government, OpenGov serves agencies across the U.S. Built exclusively for the unique budgeting, financial management, and citizen services needs of the public sector, the OpenGov ERP Cloud enables organizations to plan more strategically and collaboratively, streamline mission-critical processes, and communicate with stakeholders more transparently.

- **Cloud ERP for local government.** OpenGov offers transformative solutions for budgeting, financial management, and citizen services with the market-leading reporting and transparency platform--allowing customers to re-allocate up to 1% of their budgets for more strategic outcomes and save thousands of hours on manual and paper-based processes.
- **A trusted and dedicated partner.** Governments nationwide partner with OpenGov to drive more effective and accountable operations and strengthen public trust. Built exclusively for state and local government, OpenGov’s software, services, and expertise are backed by years of employee experience in the public sector.

- A platform built to grow with you.** Modern cloud architecture ensures all of your users have access to the latest features and upgrades while reducing your IT burden, minimizing your cost footprint, and breaking down system and data silos. Thanks to world-class professional services and a roadmap driven by customer feedback, you future-proof your investment for the next generation.



## 2. Methodology

OpenGov’s deployment methodology, often referred to as the OpenGov Way (“OG Way”), delivers on OpenGov’s mission to power more effective and accountable governments. It is an innovative, modern, and iterative approach that leads our customers to successfully deploy our products and help them successfully achieve their vision. The OG Way differentiates itself in the market by its foundation of customer empowerment. We rely on our years of experience working with governments, leading in governments, and leveraging best practices from the public and private sector in order to coach our customers through the change management needed to leverage our best practices and quality software. This methodology requires a degree of focus and engagement to ensure collaboration between both parties to produce the desired results in a timely manner. We look forward to our partnership and can’t wait to show you how The OG Way will improve the way you do business and the services you’re able to provide to your citizens!

## Project Initiation

During project initiation, we will introduce project resources, review the products and services purchased, establish a project charter, finalize project timelines, and conduct the kickoff meeting. Both OpenGov and Customer are responsible for assigning their Project Managers for the project. We will hold a planning meeting to review all project documents OpenGov has received to date. We'll also provide additional worksheets that need to be included. We'll set-up meetings to finalize the project plan, project charter, and ensure there is a centralized location for these documents to be stored for collaboration. Lastly, we'll determine the date for the larger kickoff meeting and discuss the agenda for this critical meeting.

## Best Practice Review

- OpenGov will provide your team with access to OG University and OpenGov's Resource Center so that you can start learning.
- Provided checklists with samples of data and information that we'll need completed. We will obtain all data and integration information at this time in our standard format.
- We will review your agency-specific documents to make sure we understand your business requirements.
- We will then coach you on our best practices by showing you how our tool works in the most effective manner.
- Based on our best practices review, we'll make solution recommendations based on our domain expertise.
- We'll align with your team based on our understanding of your operating processes based on technical requirements and product functionality.
- We will review all data and integration requirements. A data map will be mutually agreed upon and signed off on by Customer.
- We will present a solution document to be mutually agreed upon prior to starting the configuration.

## Configuration

- We will set-up the base configuration based on the mutually agreed upon solution document.
- We will mutually configure the use cases based on the mutually agreed upon solution document.
- We will migrate your data based on our mutually agreed upon data map.

## Validation

- Review the completed work performed during configuration.

- The appropriate members of the Customer project team will confirm that the solution has been configured correctly based on the solution and data mapping documents by testing the use of the solution.
- Training will be provided based on the selected package, or as set forth herein.
- Any items that were configured or migrated incorrectly based on the data map and solution document will be tracked via an issue log. We will work with your team to identify deployment critical issues that will be resolved prior to launch. If the item is not included in the mutually agreed upon data map and solution document, a mutually agreed upon change order will be discussed as defined in Section 10 Change Management of this SOW.
- The exit criteria for this phase is the sign off by the Customer's Project Manager of the configuration based on the mutually agreed upon solution and data map as defined in Section 9 Acceptance of this SOW.

## Deploy

- The solution is usable by Customer.

## Project Completion

- Customer is sent a project acceptance form to sign as defined in Section 9 Acceptance of this SOW.
- Customer will be asked to respond to a brief survey to provide feedback about the experience.
- Customer is introduced to Customer Support and educated on how to engage with customer support based on Customer's procured package.

## 3. Project Schedule

OpenGov will schedule resources for this project upon signature of the order form. Unless specifically noted, the OpenGov assigned project manager (as identified below or such alternate designated by OpenGov, the "OpenGov Project Manager") will work with Customer Project Manager to develop the project schedule for all requested deliverables under this SOW. OpenGov reserves the right to adjust the schedule based on the availability of OpenGov resources and/or Customer resources, and the timeliness of deliverables provided by the Customer.

## 4. Roles and Responsibilities

### 4.1. Roles and Responsibilities Matrix

OpenGov	
Role	Role Description
<b>Executive Sponsor (“ES”)</b>	Responsible for ensuring alignment on project value proposition and vision. Escalation point for Customer Executive Sponsor to mitigate any risks that the project team cannot resolve. Executive Sponsor attends monthly (or other frequency) executive meetings to review deployment status, documented issue list, status and closure summary.
<b>Project Manager (“PM”)</b>	Responsible for the delivery of the professional services based upon the agreed upon contract and SOW within the budgeted hours and timeframe. Ensures the project is properly forecasted, assigns tasks/resources, and tracks toward project completion. Holds executive steering committee meetings and/or quarterly business reviews as appropriate to ensure project issues are properly escalated and success is achieved. Facilitates the transition to support.
<b>Analyst (“IA”)</b>	Responsible for helping Customer configure OpenGov’s product suites as assigned. The Analyst is the primary consultant, guiding Customer through configuration working sessions to put together successful workflows.
<b>Subject Matter Expert (“SME”)</b>	OpenGov Subject Matter Experts (“SMEs”) will engage in strategy, design, and execution discussions internally and with Customer during the deployment. The SME has a specific area of expertise, and depending on the scope of the project more than one SME may engage. The SME will not be on all working sessions, but will be involved per the direction of the OpenGov Project Manager.
<b>Integration Engineer (“IE”)</b>	Responsible for migrations, conversions, and integrations as assigned. Responsible for providing clear direction on specifications to ensure proper delivery of migration, conversions, and integrations. Clear data mapping and data validation to be provided with customer sign-offs obtained by the OpenGov Project Manager.
<b>Account Executive (“AE”)</b>	The Account Executive is responsible for the sales cycle. Aligning on program vision, value proposition, and contract

	<p>terms. The Account Executive will facilitate project kickoff along with the OpenGov Project Manager. The Account Executive will be engaged with the customer throughout their journey with OpenGov, post-deployment and beyond.</p>
<p><b>Customer Manager (“CM”)</b></p>	<p>The Customer Manager (“CM”) is the primary customer relationship holder post-Deploy. The “Air Traffic Controller” or “Quarterback” of OpenGov resources with focus on long term success of Customer’s partnership with OpenGov. The CM will engage with Customer to discuss adoption strategy and conduct periodic reviews to ensure Customer’s key stakeholders understand all OpenGov offerings and how they align to key Customer priorities. The CM will be introduced at deployment kick-off, but will not be an active participant in deployment working sessions. As the deployment approaches closure, the CM’s engagement will ramp-up, and the OpenGov Project Manager to CM meeting with Customer will occur prior to Project Completion.</p>
<p><b>Customer</b></p>	
<p><b>Role</b></p>	<p><b>Role Description</b></p>
<p><b>Budget Owner (“BO”)</b></p>	<p>The Customer Budget Owner commits the funds to the project deployment, assesses the value to the cost (ROI), and approves changes orders. In some cases, the Budget Owner and Executive Sponsor are the same person.</p>
<p><b>Executive Sponsor (“ES”)</b></p>	<p>Responsible for ensuring Customer team is aligned to core project value proposition and goals. Able to intervene if the project goes off track, and has ability to make decisions on timeline and budget when decisions are stalled. The Executive Sponsor is not expected to regularly attend deployment working sessions. Executive Sponsors, attend monthly (or other frequency) executive meetings to review deployment status, documented issue list, status and closure summary.</p>
<p><b>Project Manager (“PM”)</b></p>	<p>Serves as the primary contact for OpenGov Project Initiation, Best Practice Review, Configuration, Validation, Deploy, Project Completion. Coordinates meetings and schedules. Controls communication between the Customer and OpenGov project teams.</p>
<p><b>Project Lead (“PL”)</b></p>	<p>Is an internal SME in the functional area of deployment. Attends working sessions, trainings, and responsible for reviewing configurations. Primary OpenGov counterpart will be the Analyst.</p>

<b>Data and SystemsLead (“DSL”)</b>	Responsible for mapping out data infrastructure and validating migration, conversion, integration requirements. Someone who is able to connect OpenGov team with any of Customer’s third-party data sources and vendors as needed to fulfill SOW requirements.
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## 4.2. OpenGov Roles and Responsibilities RACI

Phases	Frequency	OpenGov				Customer			
		ES	PM	IA	IE	ES	PM	PL	DSL
Project Initiation	One-time	I	R	I	I	I	A	C	I
Best Practice Review	Iterative	I	R	C	I	I	A	C	I
Configuration	Iterative	I	A	R	R	I	A	A	C
Validation	Iterative	I	A	C	C	I	A	R	C
Deploy	Iterative	I	A	A	I	I	A	R	I
Project Completion	One-time	I	R	C	I	I	R	A	C

R = Responsible to perform the task

A = Accountable for the task being completed

C = Consulted with prior to the activity being performed

I = Informed that the task has been completed

## 5. Governance

Project Governance provides the foundation and framework to manage deployments by assessing progress and addressing questions and challenges during the course of deployment. OpenGov follows three guiding principles for governance to maximize the deployment value with our customers:

- **Regular communication** aligned to the agreed upon project plan and timing will occur. OpenGov expects our customers to raise questions or concerns as soon as they arise. OpenGov will do the same, as we can only address items when known.

- **Executive involvement** is expected from both OpenGov and Customer. Not only may Executives be called upon to clarify expectations and/or confusion, but also to steer strategic items to maximize the value through the deployment.
- **Commitment to the direction** outlined in this SOW and critical assessment change orders to ensure they drive value.

### 5.1. Regular Communication Components

Meeting		Frequency	Purpose	Participants	
				OpenGov	Customer
Quarterly Management Review (“QMR”)	Engagement Review	Quarterly	Overview of Program Status, Value Realization, trends, savings reports, SLA, program improvement, technology, and discuss program adjustments	PM, ES, others as necessary	PM, PL, ES, others as necessary
	Statement Committee	Bi-Annually	Review of milestones per commercial agreement, review budget and fiscal matters.  Discuss strategic direction from deployment, alignment of OpenGov with Customer’s 3-year roadmap, evaluate potential shift in strategy and impact to relationship	PM, ES, AE, CM	PM, BO. ES
Executive Sponsor Meeting		Monthly /	Discuss	PM, ES,	PM, ES,

	Bi-Monthly	deployment: - Strategic impacts: timing, scope, process - Value prop changes, confusion - Project specific: items that need guidance, support and/or clarity	plus others as necessary	plus others as necessary
Weekly Deployment Updates	Weekly	Summary of project actions against project plan.  Risks and achievements highlighted in addition to asks of leadership.	Project Team + ES(s)	Project Team + ES(s)

## 5.2. Commitment to Project Direction and Goals

This SOW is the direction agreed upon by Customer and OpenGov. Transparency of the plan is paramount for our Customers to attain the value the SOW or any subsequent change order outlines.

Should direction of the deployment become disconnected, OpenGov and Customer Project Managers will outline the gaps as they understand them and communicate the gaps to their respective Executive Sponsor(s) (or Project Teams) for discussion and resolution.

The communication path for this engagement will be outlined in the kick off meeting, documenting both phone numbers and email. The general path is:

OpenGov Project Manager → Professional Services Sr. Manager / SVP → Executive Sponsor

## 6. Escalation Process

The purpose of this section is to define the escalation process, should it be needed, to support closing issues that are raised, discussed to move forward with the deployment. OpenGov and Customer agree to raise concerns and follow the escalation process, resource responsibility, and documentation.

### 6.1. Process

- Identification of an issue impeding deployment progress, outcome or capturing the value proposition, that is not acceptable.
- Customer or OpenGov Project Manager summarizes the problem statement and impasse.
- Customer and OpenGov Project managers will outline solution, acceptance or schedule Executive review in accordance with SLA as defined in Section 7 General Project Assumptions.
- Resolution will be documented and signed off following Executive review in accordance with SLA as defined in Section 7 General Project Assumptions.

### 6.2. Escalation Requirements

- OpenGov and Customer Project Managers will summarize impasse and recommendation to present at scheduled or ad hoc executive meetings. Unless otherwise noted in this SOW, Customer Project Manager can approve how hours are used, but not where funding is required.
- Executive Sponsors attend monthly (or other frequency) executive meetings to review deployment status, documented issue list, status, and closure summary.
- Steering Committees, where applicable, will be the arbitrator to direction and issue closure. Unless otherwise noted in this SOW, the Customer Executive Sponsor must approve change orders that result in additional cost.
- Customer or OpenGov Subject Matter Experts may be requested to provide input to the issue and assist in closure. Both Customer and OpenGov will make best effort to enable those Subject Matter Experts to be available and participate.

### 6.3. Documentation

- Issue Escalation: Problem Statement with clear impact to the deployment and/or engagement.
- Acceptance Document: Detail including change order or other process adjustments required and summary of the resolution.

- Notes from Project Meetings, Executive Reviews, and Steering Committee meetings, as appropriate.

## 7. General Project Assumptions

OpenGov is excited to work with Customer on the implementation of our OpenGov ERP Cloud. In order to ensure we are able to meet the project timeline and ensure Customer is successful in this implementation, OpenGov asks that Customer abide by the General Assumptions detailed in this SOW.

- This SOW is limited to the Implementation of the OpenGov Cloud as defined in the Project Scope. Any additional services or support will be considered out of scope.
- Customer will commit and provide access to all necessary stakeholders and subject matter experts necessary to implement the solution defined in this SOW.
- Customer is responsible for internal change management associated with the purchase of new software.
- Service-level Agreement (“SLA”)
  - OpenGov and Customer commit to responding to inquiries, updates, or any other project-related matters in no less than 10 business days throughout the course of this project. If Customer is delayed in its response, Customer acknowledges that: a) the delay may impact the project schedule; and b) any fees for Professional Services due to OpenGov after such delay shall become due and OpenGov may invoice Customer for such prepayment.
- Professional Services Offer Expiration:
  - This SOW is valid for up to 90 days from the Creation Date, or as agreed to in writing by OpenGov and Customer.

## 8. Project Scope

### 8.1. OpenGov Permit License and Code Enforcement (PLC Suite)

#### 8.1.1. PLC Suite Project Deliverables

Functionality	Description
<b>PLC Suite</b>	Cloud based Permit, Licensing, Code Enforcement software for 1 Service Area to include <ul style="list-style-type: none"> <li>• 5 Record Type(s) (forms, document templates, fee schedules, workflows) built by OpenGov</li> <li>• PLC System Training</li> <li>• Configuration Training</li> <li>• Internal user Training</li> </ul>

	<ul style="list-style-type: none"> <li>• Migrations and Integrations</li> </ul>
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## 8.1.2. Project Tasks

The tasks listed below are required for OpenGov and Customer to successfully complete the OpenGov PLC Suite implementation.

### 8.1.2.1. Initiate

Functionality	Description
<b>Creating Environment</b>	OpenGov will provision a PLC environment and FTP site. Customer system administrator will be added to the environment following contract signing and creation.
<b>Documentation Receipt</b>	Customer will provide OpenGov with: <ul style="list-style-type: none"> <li>• Existing application forms</li> <li>• Current workflows</li> <li>• Gathering all existing supporting documentation</li> </ul>
<b>System Training</b>	During the PLC System Configuration, OpenGov will provide System Training designed for 2-3 system administrators, which will include: <ul style="list-style-type: none"> <li>• How to create and customize the public portal in PLC</li> <li>• How to create and customize PLC record types (forms, document templates, fee schedules, workflows)</li> <li>• How to set up inspections in PLC</li> <li>• How to create datasets in PLC</li> <li>• The basic functions of any integrations or other customizations included in the SOW</li> <li>• How to export a dataset from the app</li> </ul>

### 8.1.2.2. Best Practice

Functionality	Description
<b>Overview of Best Practice</b>	OpenGov assesses and identifies how best to configure and map data to ensure success based on materials provided by Customer.
<b>Customer Inputs</b>	OpenGov will share what is needed to obtain from Customer and why the information drives a successful outcome.
<b>Discuss Recommended Process</b>	OpenGov will review department specific documents. Coach the Customer on Best Practice application. OpenGov will make solution recommendations based on our domain expertise.

<b>Versus Current Process</b>	
<b>Solution Document</b>	OpenGov will present a solution document to be mutually agreed upon prior to beginning configuration.

### 8.1.2.3. Configuration

Functionality	Description
<b>Record Type Configuration (OpenGov - Standard)</b>	<p>OpenGov will configure up to 5 standard record type drafts of Customer's record types in the PLC system.</p> <p>Along with Customer input OpenGov will be responsible for building:</p> <ul style="list-style-type: none"> <li>● Customer Application Forms</li> <li>● Customer Workflow</li> <li>● Output Documents</li> <li>● Adding in Customer Fees</li> </ul> <p>OpenGov will hold working sessions* between the OpenGov and Customer for the purpose of validating, reviewing, and iterating upon draft record types configuration.</p>
<b>*Working Session</b>	<p>All working sessions will focus on:</p> <ul style="list-style-type: none"> <li>● Forms</li> <li>● Workflows</li> <li>● Fee structures</li> <li>● Attachment requirements</li> <li>● Permit/license/letter templates</li> <li>● User access</li> <li>● Renewal processes</li> <li>● Inspection checklists</li> <li>● Public portal</li> </ul>
<b>Record Type Configuration Training Sessions</b>	<p>OpenGov will provide 10, 60-minute configuration training sessions to enable Customer to own configuration of their remaining Record Types.</p> <ul style="list-style-type: none"> <li>● Sessions will focus on: <ul style="list-style-type: none"> <li>○ Hands-on training for building, configuring, and maintaining Record Types in PLC.</li> <li>○ Best practice recommendations on Record Type: <ul style="list-style-type: none"> <li>■ Building</li> <li>■ Configuring</li> <li>■ Maintenance</li> </ul> </li> </ul> </li> </ul>

	At the end of configuration training sessions, Customer will be responsible for maintenance and configuration of all Record Types.
<b>Migrations and Integrations</b>	
<b>Functionality</b>	<b>Description</b>
<b>Historical Data Migration</b>	<p>OpenGov will scope, format, and script data from Customer's Excel datasets to the PLC suite.</p> <ul style="list-style-type: none"> <li>● Resulting migration script provides an initial load of data into the PLC suite.</li> <li>● Just prior to Deploy, after Customer acceptance, OpenGov will re-run the migration with the latest data.</li> <li>● Dependant on having an MAT migration</li> </ul> <p>Data migration includes:</p> <ul style="list-style-type: none"> <li>● Applicant data</li> <li>● Location information (Records will only be linked to locations if an ID, MBL, or other logical link is provided to match up to the Customer's address integration)</li> <li>● Fees and payments (will be migrated as form data)</li> <li>● Inspections (will be migrated as form data)</li> <li>● Contractors, work description and other Form Data</li> <li>● Other multi-entry form data</li> <li>● Grouping of records under project names</li> </ul> <p>Data Migration and File Requirements:</p> <ul style="list-style-type: none"> <li>● OpenGov will accept: <ul style="list-style-type: none"> <li>○ Text Delimited File (i.e. CSV)</li> <li>○ Excel (.xlsx file)</li> </ul> </li> <li>● OpenGov will not accept: <ul style="list-style-type: none"> <li>○ Non-relational database</li> </ul> </li> </ul> <p>All other databases require additional scoping and may not work</p> <p>Data migration does not include:</p> <ul style="list-style-type: none"> <li>● Cleaning of any corrupted data</li> <li>● Creation and linking of applicant accounts</li> <li>● Integration of historical fees and payments into workflow or financial reports.</li> <li>● Logs of permit changes</li> <li>● Migration of any data into the workflow (i.e. pending or completed sign-offs, fee steps, document issuance, inspections).</li> <li>● Permit attachments</li> <li>● Import of contractor database</li> <li>● Hierarchical relationships between records</li> </ul>

<b>Recurring Master Address Table (MAT) Import</b>	<p>OpenGov will import the Customer’s location information from your Master Address Table (MAT) file (CSV) into PLC.</p> <p>Customer will provide a clean MAT including all of the community's location information. It must contain the parcel properties latitude/longitude coordinates, and at least 1 unique ID field. The unique ID can never change. OpenGov does not take responsibility for 'dirty' data.</p>
<b>ESRI ArcGIS Server Integration</b>	<p>OpenGov will integrate the PLC suite with the Customer’s ArcGIS Server. Customer is responsible for providing a publicly-accessible secure ESRI REST API URL.</p> <p>Note: WFS link will not suffice</p>
<b>GIS Flag Integration</b>	<p>OpenGov will enable GIS Flag Integration:</p> <ul style="list-style-type: none"> <li>● Import a list of flags into the PLC suite. Flags can be provided either on the Parcel Layer or other layer on the GIS Server through the ESRI REST API URL.</li> <li>● Layers must be configured as a polygon--polylines and points are not supported in this integration.</li> </ul> <p>Dependent upon Master Address Table and ESRI ArcGIS Server Integration</p>
<b>Bluebeam Integration</b>	<p>OpenGov will enable any attachment to click “Open in Bluebeam Studio” to start or continue a collaborative document markup/review session in Bluebeam. Bluebeam access not included.</p> <ul style="list-style-type: none"> <li>● Requires Bluebeam Studio Prime license(s).</li> </ul>

#### 8.1.2.4. Validation

Functionality	Description
<b>Confirmation</b>	<p>Customer confirms OpenGov has created 5 Record Types.</p>
<b>User Acceptance Testing (admin)</b>	<p>OpenGov will require Customer to validate</p> <ul style="list-style-type: none"> <li>● Application is working as intended <ul style="list-style-type: none"> <li>○ Internal processes and or workflows</li> <li>○ Front End processes (Public views)</li> </ul> </li> <li>● The administrator knows how to: <ul style="list-style-type: none"> <li>○ Make changes</li> <li>○ Troubleshoot problems</li> <li>○ Create or configure new Record Types</li> </ul> </li> </ul>

### 8.1.2.5. Deploy

Functionality	Description
<b>Internal User Training</b>	OpenGov will provide 1 two-hour training sessions designed for Internal Users such as Inspectors or Intake Review staff. <ul style="list-style-type: none"> <li>● Internal Users are trained to:               <ul style="list-style-type: none"> <li>○ Understand how to use the system to complete the tasks needed perform their roles/responsibilities</li> <li>○ Understand the functionality and workflow of the Permitting, Licensing or Code Enforcement process.</li> </ul> </li> </ul>
<b>Sign Off</b>	Customer to complete OpenGov-provided sign off document  Customer will provide written approval that Administrator can: <ul style="list-style-type: none"> <li>● Build/Configure</li> <li>● Troubleshoot</li> <li>● Maintain</li> </ul> Customer will provide written approval that Internal Users: <ul style="list-style-type: none"> <li>● Have been trained on:               <ul style="list-style-type: none"> <li>○ Functionality</li> <li>○ Tasks needed to perform their roles/responsibilities</li> </ul> </li> </ul>

## 9. Acceptance

### 9.1. Acceptance Process

All Deliverables require acceptance from the Customer Project Manager(s) following the completion of Deliverables and upon Project Closure. Customer is responsible for conducting any additional review or testing of such deliverable pursuant to any applicable acceptance criteria agreed upon by the parties for such deliverable. Upon completion of these phases, the OpenGov Project Manager shall notify the Customer Project Manager(s) and provide the necessary documents for review and sign off.

The following process will be used for accepting or acknowledging Deliverables and Project Closure:

- OpenGov shall submit the completed deliverables to Customer to review or test against the applicable acceptance criteria. Customer shall notify OpenGov promptly of its acceptance or rejection in accordance with the agreed upon acceptance criteria.

- Customer must accept all deliverables that meet the applicable acceptance criteria. OpenGov Project Manager will provide the Customer Project Manager with the OpenGov Acceptance form to sign off on the deliverable and project. Once all deliverables required to meet a particular phase have been accepted or are deemed accepted, the phase shall be deemed complete.
- Upon completion of the phase or project, OpenGov allows Customer 10 business days to communicate that the particular Deliverable(s) does not meet Customer's requirements. Failure to communicate that the particular Deliverable(s) does not meet Customer's requirements will be deemed as acceptance and any further work provided to remedy Customer's complaint might incur additional cost.
- Customer shall provide to OpenGov a written notice detailing the reasons for rejection and the nature of the failure to meet the acceptance criteria. OpenGov shall make best effort to revise the non-conforming Deliverable(s) to meet the acceptance criteria and re-submit it to Customer for further review and testing.
- If the acceptance form is not received in accordance with SLA as defined in Section 7 General Project Assumptions, the project phase and/or project will be considered accepted and automatically closed.

## **9.2. Acceptance Requirements**

- All acceptance milestones and associated review periods will be tracked on the project plan.
- The Customer Project Manager will have decision authority to approve/reject all project Deliverables, Phase Acceptance and Project Acceptance.
- Any open issues shall be resolved or decisions made in accordance with OpenGov's SLA as defined in Section 7 General Assumptions of this SOW following the Validation Acceptance review, or as mutually agreed upon between the parties, for resolution prior to advancing on in the project.
- Both OpenGov and Customer recognize that failure to complete tasks and resolve open issues may have a negative impact on the project.
- For any tasks not yet complete, OpenGov and/or Customer will provide sufficient resources to expedite completion of tasks to prevent negatively impacting the project.

## **10. Change Management**

This SOW and related effort is based on the information provided and gathered by OpenGov. Customer acknowledges that changes to the scope may require additional effort or time, resulting in additional cost. Any change to scope must be agreed to in writing or

email, by both Customer and OpenGov, and documented as such via a:

- *Change Order* - Work that is added to or deleted from the original scope of this SOW. Depending on the magnitude of the change, it may or may not alter the original contract amount or completion date and be paid for by Customer. Changes might include:
  - Timeline for completion
  - Sign off process
  - Cost of change and Invoice timing
  - Signed by OpenGov and Customer Executives approving funds.

Change documentation will be mutually signed in accordance with OpenGov's SLA as defined in Section 7 General Assumptions of this SOW. Should that not occur, the change will be added to the next Executive Sponsor agenda for closure.

Example of Changes that might arise during a deployment:

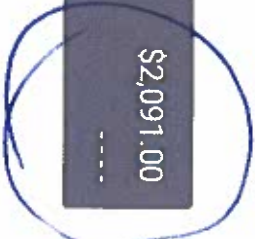
- Amending the SOW to correct an error.
- Extension of work as the complexity identified exceeds what was expected by Customer or OpenGov.
- Change in type of OpenGov resources to support the SOW. For example Subject Matter Experts to address simplifying Chart of Account structure.

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	PRICE (USD)	QUANTITY	ITEM TOTAL
<b>Revu Standard</b>			
New Seats	\$349.00	<input type="text" value="3"/>	\$1,047.00
Maintenance	\$99.00	<input type="text" value="3"/>	\$297.00
<b>SUBTOTAL</b>			<b>\$1,344.00</b>

<b>Training</b>			
BBU Power Pack	\$249.00	<input type="text" value="3"/>	\$747.00
<b>SUBTOTAL</b>			<b>\$747.00</b>

<b>ORDER SUBTOTAL</b>	<b>\$2,091.00</b>
ESTIMATED TAX	-----



# MEDIA CONTROLLED



## Relocate Sound System at City Hall

Dalton City - Dan Edwards

# Relocate Sound System at City Hall

11/18/2020 | Sales Rep: Mark Ackerman

## Conference Room



1 Each	Strong by SnapAV SR-CAB-8U Strong™ 8U In-Cabinet Rack	\$247.88
1	Client Provided Amplifier	
1	Media Controlled Misc Custom Fabrication	\$125.00
3 Each	Binary by SnapAV B6-XLR-3FM-10FT Binary 3P XLR Female to Male 10ft (DAN-3FB-G+DAN-3MB-G) Gold contacts	\$91.92
3 Each	Binary by SnapAV B6-XLR-3FM-25FT Binary 3P XLR Female to Male 25ft (DAN-3FB-G+DAN-3MB-G) Gold contacts	\$134.85
1 Each	Episode by SnapAV ECA-70VMINI-60W Episode® 70V Digital Amplifier, 60W with IR & RS232	\$509.29
1 Each	WirePath by SnapAV WP-COMM-320-1-ALU Wirepath™ Aluminum Single Plate with VGA and Audio (3.5mm)	\$60.95
1 Each	Binary by SnapAV B-USB2-AA-4M Binary™ Reversible USB 2.0 A (Male) to A (Male) 4m (13.12 ft)	\$11.24



Conference Room Labor: \$1,156.38  
Conference Room Material: \$1,181.13

# Relocate Sound System at City Hall

11/18/2020 | Sales Rep: Mark Ackerman

## Summary Of Costs

Material Subtotal :	\$1,181.13
Misc :	\$59.06
Labor Subtotal :	\$1,156.38
Project Management :	\$115.64
Subtotal :	\$2,512.21
Tax (6%) :	\$70.87
Grand Total :	\$2,583.08

## Payment Terms

Percentage	Description	Amount
50%	Upon Acceptance	\$1,291.54
50%	Upon Completion	\$1,291.54

## Acceptance

\_\_\_\_\_  
Dalton City - Dan Edwards

\_\_\_\_\_  
Date

\_\_\_\_\_  
Media Controlled LLC

\_\_\_\_\_  
Date

## Media Controlled LLC - Agreement

**Description of Agreement** - This proposal describes equipment to be sold and work to be done related to audio, video, communication, media, computer and related products only, per our state contractors licence. Any work or product not listed in this proposal is not included assumed or otherwise. This proposal expires 30 days following the date stated on this agreement unless a deposit is collected.

**Payments** - The Payment Schedule is a guideline and approximation. Since Media Controlled may, when needed, open, test and burn-in equipment before delivery, all components must be paid for prior to delivery to job site. Payments may not be withheld under any circumstances. Any disputes due to legal claims will be settled independently in good faith between the parties. Final payment shall be due immediately following completion of the project.

**Product Returns / Special Orders** - Media Controlled accepts returns of product within 30 days of purchase. Items that Media Controlled does not normally stock will need to be ordered separately and are considered special orders. Product returns must be in good condition, free of scratches or blemishes and in the original box with all accompanying accessories and manuals, including packaging. Special orders as well as items without original box and packing are subject to a 15% restocking fee. We do not accept returns of permanently installed items, such as in wall speakers and wall brackets, etc. unless it is returned due to an installation issue that Media Controlled was responsible for. Returns do not include any performed labor associated with the original installation of the item being returned and if the item was installed, the labor to remove and repackage these items will be added as well, unless it is returned due to an installation issue that Media Controlled was responsible for.

**Product and Service Warranties** - Media Controlled provides a one-hundred eighty (180) day warranty on all labor performed by us. It is limited to items or programming directly associated with the installation and problems which occurred because of the installation or programming. It does not cover damage by other persons, nature or acts of God. The manufacturers of the products we sell provide warranties which vary in their coverage. We do also offer extended warranties (or performance guarantees) if you would like the added protection. However, Media Controlled does not include in these warranties the service calls to pick up, take to service center, postage for product, or labor to reinstall any product regardless if it is under warranty or not. Media Controlled does offer service contracts to cover labor for an additional charge but may or may not be included in this contract.

**Change Orders** - This proposal may need to be altered due to unforeseen circumstances or change of mind. A change order will need to be completed to reflect such change and may change the total of this proposal. Anything that is not included in this proposal will need a change order. All change orders shall be in writing and signed by both owner and Media Controlled thereby incorporating into, and become a part of this proposal.

**Repairs and Conduit** - Media Controlled is not responsible for nor does this proposal include drywall/plaster repair and repainting/retexturing due to the need to conceal wiring behind the walls. Media Controlled is not responsible for any underground trenching or laying or supplying of conduit for outside wiring. Additions of this nature are the liability of the owner of the property. Media Controlled will advise you of the need to do so either before commencement of job or as soon as possible after, yet before damage is created, to allow you the decision as to job completion.

**System Design / Engineering** - Some systems that are more complex require additional designing or engineering to produce wiring/hookup diagrams or schematics to ensure product compatibility and programming needs. You will be notified if additional engineering fees will be required to complete these intricate jobs and to produce and provide copies of these diagrams and/or schematics.

**Remote Control Programming** - Media Controlled has a base rate to program remotes. If this proposal has a remote included, basic programming has been added. This rate is for most systems but does not include systems that require more time consuming custom programming to perform tasks that are additional and not covered under the base rate. You will be notified before programming starts if more complex programming is needed to accomplish desired results and if a change order is necessary.

**Networking** - If this proposal includes setting up a network, Media Controlled is responsible for the intranet or LAN (local area network) portion of your system. Media Controlled is not responsible for the WAN (wide area network) or Internet portion, your ISP (Internet Service Provider) (ie: Spectrum, AT&T, Verizon, etc) is. They provide the connection to the Internet and any issues that arise before their modem is their responsibility. If this proposal does not include networking, Media Controlled is not responsible for the behavior of networking items such as a computer, iPad, iPhone, Blu-Ray player, or TV's that utilize the LAN to communicate/ control or have social networking apps built into these devices.

**Tutorials** - Once the project is completed, a tutorial will be given on how to use your new remote control(s) or other items that were provided by Media Controlled. Any products that Media Controlled did not provide to you is not included in this proposal. Media Controlled will be happy to provide training of these devices at an additional charge. Any programming changes performed after this tutorial will be considered new programming and a change order will be submitted for these changes.

**Replacements** - Media Controlled reserves the right to replace proposed models in the case of obsolescence, discontinuation or unavailability with a comparable model of equal or greater value upon customer approval. Media Controlled will not be held responsible or liable in any way for any said product's obsolescence, discontinuation or unavailability.

# MEDIA CONTROLLED






## Video Conference System Dalton Gardens - Dan Edwards

# Video Conference System

12/02/2020 | Sales Rep: Mark Ackerman

## Conference Room

	1 Each	Nearus by SnapAV NU-350-USB2PTZ-B Nearus™ USB 2.0 PTZ Web Conferencing Camera with 10x Zoom - Black	\$1,299.95
	1 Each	Generic Windows 10 Computer Slim Desktop PC with Intel® or AMD Processor , 8GB Memory, Hard Drive, On Board Video Card, Windows10.	\$575.00
	1 Each	Generic Computer Monitor 20" to 32", 1920 x 1080 Resolution with RGB, HDMI or Display Port Connectivity.	\$150.00
	1 Each	Strong by SnapAV SM-ART1-S Strong Universal Single-arm Articulating Mount for 13-27 in. Small Displays (Black)	\$156.59
	1 Each	Generic Wireless Keyboard & Mouse Wireless Combo full size keyboard and mouse.	\$39.99
	1 Each	Binary by SnapAV B-USB2-EXTAAP-20 Binary USB 2.0 A-A (Male-Female) Extender Cable 20 Meter (65.6 ft)	\$112.75
	1 Each	Binary by SnapAV B4-HD-2 Binary™ B4-Series High Speed HDMI® Cable with Ethernet 2 Meter (6.56 ft.)	\$35.39
		<b>Conference Room Labor:</b>	<b>\$765.50</b>
		<b>Conference Room Material:</b>	<b>\$2,369.67</b>

**Summary Of Costs**

Material Subtotal :	\$2,369.67
Misc :	\$118.48
Labor Subtotal :	\$765.50
Project Management :	\$76.55
Subtotal :	\$3,330.20
Tax (6%) :	\$142.18
Grand Total :	\$3,472.38

**Payment Terms**

Percentage	Description	Amount
50%	Upon Acceptance	\$1,736.19
50%	Upon Completion	\$1,736.19

**Acceptance**

\_\_\_\_\_  
Dalton Gardens - Dan Edwards

\_\_\_\_\_  
Date

\_\_\_\_\_  
Media Controlled LLC

\_\_\_\_\_  
Date

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**Description of Agreement** - This proposal describes equipment to be sold and work to be done related to audio, video, communication, media, computer and related products only, per our state contractors licence. Any work or product not listed in this proposal is not included assumed or otherwise. This proposal expires 30 days following the date stated on this agreement unless a deposit is collected.

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# GrowIT Media | System & Service Proposal

## QUOTE

Quote Name: **City of Dalton Gardens**  
 Valid Until: **December 7, 2020**

Start Date:  
 Initial Term: **24 Months**  
 Renewal Term: **24 Months**

Currency: **USD**  
 Payment Plan: **Annual**

Prepared for  
**City Of Dalton Gardens**  
**Dan Edwards, Mayor**  
[mayor@daltongardens.com](mailto:mayor@daltongardens.com)  
**208-772-3698**

### RingCentral Office Services

Product	Charge Term	Quantity	Unit Price	Total
DigitalLine Unlimited Standard	Annual	3	\$ 89.85	\$1,186.20
e911 Service Fee	Annual	3	\$ 12.00	\$ 36.00
Compliance and Administrative Cost Recovery Fee	Annual	3	\$ 48.00	\$ 144.00
Installation, Programming, Set up & Training	One - Time	3	\$ 150.00	\$ 450.00
Yealink T48S Gigabit Color Touchscreen Phone	One - Time	4	\$289.50	\$ 1,158.00
Total One - Time Payment*:				\$ 1,608.00
Total Annual Price*:				\$ 1,366.20
*Does not include Taxes and Fees.				Grand Total *: <b>\$ 2,974.20</b>



# Yealink T48S

## Gigabit desk phone with seven-inch touchscreen display

The T48S IP Phone is a dynamic business communications solution for executives and professionals. It has 29 touch keys for moderate to high call volume and HD voice with OPUS support for superior sound quality. This phone offers a large touchscreen that makes switching between pages and applications swift, easy, and convenient.

The phone has USB port support for Wi-Fi and USB recording features.

The presence feature of this phone allows the user to monitor the in-use status of up to 27 other users. The intuitive user interface makes usability and navigation easy and requires minimal training.

Its two-port Gigabit Ethernet switch allows a single drop to the desktop for high-speed



### Features and specifications

#### Touch keys

- Includes 29 touch keys with the ability to display the presence status for up to 27 users on the phone display

#### Display

- Seven-inch 800 x 480-pixel color touchscreen with backlight

### Headset and hearing aid compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

### Audio features

- HD voice technology delivers lifelike voice quality for each audio path—handset, the hands-free speakerphone, and the optional headset<sup>1</sup>
- Frequency response—150 Hz–7 kHz for handset, optional headset, and hands-free speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law), G.729AB, OPUS (8kHz and 16kHz, G.722, G.722.1, iLBC)
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment
- Full-duplex hands-free speakerphone with AEC

### Call handling features

- Busy lamp field (BLF)
- Distinctive incoming call treatment/ call waiting
- LED for call and message waiting indication
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Remote missed call notification
- Do-not-disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

### Other features

- Adjustable base height

### Interface

- Seven features keys: message, headset, hold, mute, transfer, redial, hands-free speakerphone
- Six navigation keys
- Volume control keys
- Illuminated mute key
- Illuminated headset key
- Illuminated hands-free speakerphone key

### Protocol support

- IETF SIP (RFC 3261 and companion RFCs)

### Network and provisioning

- SIP protocol support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port Gigabit Ethernet switch
  - 10/100/1000 Base-TX across LAN and PC ports
  - Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment
  - Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/TFTP/HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported
- QoS support—IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN-CDP, DHCP VLAN discovery, LLDP-MED for VLAN discovery
  - Network address translation (NAT) support for static configuration and “keep-alive” SIP signaling
- RTCP and RTP support
- Event logging
- Syslog

<sup>1</sup> To enjoy all the benefits of HD voice when using the phone in the headset mode, you must use a wideband headset.

- Hardware diagnostics
- Status and statistics reporting
- IPv4
- TCP
- UDP
- DNS-SRV

### Power

- Built-in auto sensing IEEE 802.3 at power over Ethernet (Class 2)
- External AC adapter, 100~240V input and DC 5V/2A output
- Power consumption (PSU): 2.2-4.9W
- Power consumption (PoE): 3.2-7.5W

### Approvals

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- UAE TRA
- Australia A & C Tick

### Safety

- UL 60950-1
- CE Mark

- CAN/CSA-C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC (add)

### Operating conditions

- Temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing

### Storage temperature

- -40 to +160°F (-40 to +70°C)

### Package contents

- Yealink SIP-T48S IP Phone
- Handset with handset cord
- Ethernet cable (2m CAT5E UTP cable)
- Stand

### Box dimensions/weight

- Qty/CTN: 5 PCS
- N.W/CTN: 8.2 kg
- G.W/CTN: 9.0 kg
- Giftbox size: 324mm\*263mm\*128mm
- Carton measure: 660mm\*338mm\*273mm

For more information, please contact Mike Marquardt. Visit [growitmedia.com](http://growitmedia.com) or call 888.333.7778.

RingCentral, Inc. (NYSE: RNG) is a leading provider of global enterprise cloud communications, collaboration, and contact center solutions. More flexible and cost-effective than legacy on-premises systems, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect from any location, on any device, and via any mode. RingCentral provides unified voice, video meetings, team messaging, digital customer engagement, and integrated contact center solutions for enterprises globally. RingCentral's open platform integrates with leading business apps and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.



RingCentral, Inc. 20 Davis Drive, Belmont, CA 94002. [ringcentral.com](http://ringcentral.com)

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## Shopping Cart

Item

Availability

Price

Quantity

Item 1



**Poly - Plantronics Voyager 4210 USB-A - headset**

MFG Part: 211317-101  
CDW Part: 5729780  
UNSPSC: 43191609

In Stock  
Ships today if ordered within 2 hrs 38 mins

~~\$181.81~~  
**\$132.99**  
My CDW•G Price

\$132.9

**- Top Recommendations**



**Yealink BT41 - network adapter**

MFG Part: BT 41  
CDW Part: 5635389  
UNSPSC: 43201409

In Stock  
Ships today if ordered within 1 hrs 38 mins

**\$33.24**  
My CDW•G Price

\$33.24

**+ Top Recommendations**

**\$166.23**

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Give a gift card this holiday.

\$50

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Your Cart

Special Offers We found offers available based on items in your cart! See All



Logitech - HD Webcam C270 - Black

Pickup at Coeur d'Alene Ready for pickup Thu, Dec 24 Available Today at a store 28 miles away Your order will be brought out to your car using Best Buy Curbside Pickup.

1 Remove Save

\$25.99 Save \$14 Was \$39.99

FREE Shipping to 83815 Get it by tomorrow if you order within 9hr 36min More shipping options are available in checkout



Logitech - HD Webcam C270 - Black

Pickup at Coeur d'Alene Ready for pickup Thu, Dec 24 Available Today at a store 28 miles away Your order will be brought out to your car using Best Buy Curbside Pickup.

1 Remove Save

\$25.99 Save \$14 Was \$39.99

FREE Shipping to 83815 Get it by tomorrow if you order within 9hr 36min More shipping options are available in checkout

Included free

Shutterfly - \$25 to spend or 8x8 Photo Book Remove

FREE

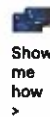
Order Summary

Original Price \$5,056.83 Savings -\$115.00 Sales Tax Calculated in checkout Total \$4,941.83

Checkout

One or more items in your cart require an account. Sign in or create an account now

Apply today, shop today.



10% back in rewards on first day of purchases for new My Best Buy Credit Card members or \$274.55/mo suggested monthly payments with 18 month financing on this purchase of \$4,941.83

Looking for a lease to own option?

Learn more

Buying a gift for someone special?

Gift options can be added in checkout

Help

SaharaCase - Silicone Grip Case for Apple Pencil (2nd Generation 2018) - Black

Pickup at Coeur d'Alene  
Ready for pickup Thu, Dec 17  
Your order will be brought out to your car using Best Buy Curbside Pickup.

1  
Remove  
Save

\$17.99

FREE Shipping to 83815  
Get it by Wed, Dec 16 if you order within 2hr 36min  
More shipping options are available in checkout



Verizon - Ellipsis Jetpack 4G LTE Prepaid Mobile Hotspot - Black

Pickup at Coeur d'Alene  
Ready for pickup Today  
Your order will be brought out to your car using Best Buy Curbside Pickup.

1  
Remove  
Save

\$39.99

Save \$10  
Was \$49.99

FREE Shipping to 83815  
Get it by Wed, Dec 16 if you order within 2hr 36min  
Same-Day Delivery is also available in checkout

Protection plans

2-Year Geek Squad Product Replacement  
4.8 (987) \$8.99

Add to Cart



Apple - Magic Keyboard for 12.9-inch iPad Pro (3rd Generation 2018) (4th Generation)

Pickup at Coeur d'Alene  
Ready for pickup Today  
Your order will be brought out to your car using Best Buy Curbside Pickup.

1  
Remove  
Save

\$315.00

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(\$19.99 each)

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solo New York - Urban Laptop Briefcase for 15.6" Laptop - Black/Orange

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**Protection plans**

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4.8 (518)

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## Deputy Clerk

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**From:** Dalton Gardens <dedwards@daltongardens.com>  
**Sent:** Tuesday, December 01, 2020 10:22 AM  
**To:** Teresa Janzen  
**Subject:** Fwd: Your Arlo.com Order #10136245 Confirmation

Mayor Dan Edwards

Begin forwarded message:

**From:** Arlo <no\_reply@e.arlo.com>  
**Date:** December 1, 2020 at 12:43:35 AM PST  
**To:** dan@trafficorp.us  
**Subject:** Your Arlo.com Order #10136245 Confirmation  
**Reply-To:** Arlo Technologies <reply-fecb12757765047b-649\_HTML-728092818-100011754-25626@e.arlo.com>

# Order Confirmation



Hi Dan,

Thanks for shopping with Arlo. Please take a moment to review your order summary below. We'll send a confirmation once your order ships.

## Order Information

Order # 10136245

Order Date December 1, 2020

Billing Address

Dan Edwards

  
Dalton Gardens, ID, US  
83815-7938

Shipping Address

Dan Edwards

  
Dalton Gardens, ID, US  
83815-7938

## Items

Item details

QTY

Price



Arlo Pro 3 Wire-Free  
Security System - 4  
Camera Kit

1

\$499.99

SKU: VMS4440P-  
100NAS

(1) Back-Ordered:  
est.ship date December  
14, 2020

Subtotal: \$499.99

Total Tax: \$30.00

Shipping: \$0.00

**Total** **\$529.99**

[View or Manage Your Order](#)

Have a question about your order? Contact us: 866-703-7170

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30

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Roll over image to zoom in

### Canon imageFORMULA R50 Office Document Scanner for PC and Mac - Color Duplex Scanning - Connect with USB Cable or Wi-Fi Network - LCD Touchscreen - Auto Document Feeder - Easy Setup - (4823C001AA)

Visit the Canon Store

12 ratings | 4 answered questions

Price: \$397.00 & FREE Shipping. Details & FREE Returns

Memory Card Paper Slot

Scanner Type Document

Brand Canon

Model Name ImageFORMULA R50

Connections USB, Wifi

#### About this item

- EASY TO USE - Large color touchscreen makes for easier selection of scan jobs and shortcuts, as well as streamlined settings navigation
- FLEXIBLE CONNECTIVITY - Built-in SuperSpeed+ USB and Wi-Fi network connectivity, allowing local and networked use, plus sharing among multiple users
- FAST AND EFFICIENT - Scans both sides of a document at the same time, in color, at up to 40 pages-per-minute, and with a 60 sheet automatic feeder (ADF), high-speed connectivity, and an onboard image processing CPU
- BUNDLED SCANNING SOFTWARE - Powerful Canon CaptureOnTouch scanning software is already included (Windows and Mac)
- HIGH-QUALITY IMAGING - Can enhance scanned text, rotate images to the proper orientation, straighten skewed images, automatically adjust output resolution, remove blank pages, and more, to improve readability, minimize document sort time, and reduce file size
- Paper size: 8.5 x 11

Compare with similar items

\$397.00

& FREE Shipping. Details & FREE Returns

Arrives: Tuesday, Dec 15 Details

Fastest delivery: Saturday, Dec 12

Order within 13 hrs and 17 mins Details

Arrives before Christmas.

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Qty: 1

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Packaging Shows what's inside. T...

Details

Return policy: Returnable until Jan 31, 2021

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4-Year Protection for \$44.99

3-Year Protection for \$33.99

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Select delivery location

Add to List

Share

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Sell on Amazon

CARE'S  
Scanner for  
Clerk's Office

# ONCALL WIRE ROD

SitOnIt • Seating®

**SIMPLY AT THE READY.**

List Price: **\$5,760.00**  
Valid as of: **LIST PRICE 09/2019**  
Product Code: **90S B A0 SC1 AC**



STYLE:	Plastic Seat and Back
FRAME FINISH:	Black
SHELL COLOR:	Black
ARM STYLE:	Armless
GLIDES:	No Glides
CAL 133:	No CAL 133
PACKAGING:	Fully Assembled in a Carton

## Contact Your Sales Representative

City of Dalton Gardens

Teresa Janzen

deputyclerk@daltongardens.com

208-772-3698

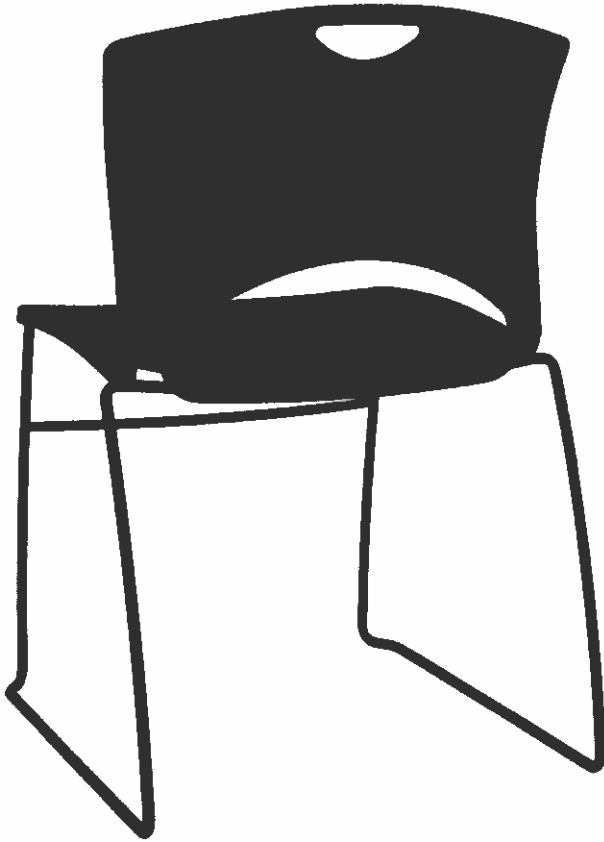
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# ONCALL WIRE ROD

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Simply at the ready.

Practical, solid wire frame design and stackability make OnCall ideal for multipurpose use.



- Task chair, side chair and stool
- Fully upholstered, upholstered seat or plastic
- 9 plastic colors
- Black or chrome frame
- Stacks 8 on the floor, 20-25 on the optional cart
- Built-in pull handle
- Bookrack option
- Wall-saver frame design
- 250 lb. weight capacity
- Lifetime Warranty

## Notes:

30 council chamber guest chairs